

New Service: Define and Maintain Role Access Requirements

Service Description

Define and maintain tool access requirements for each role defined in the delivery framework

What the service provides for the customer

- Detailed list of P3M systems access requirements for each role, in line with corporate IT security policy

Why is this service being offered to the customer?

- To maintain confidentiality, integrity, and availability of information in line with the corporate IT security policy
- To provide project and programme managers with potential cost information for the Business Case
- To provide an understanding of the lead time required for access from project start up
- To allow IT to forecast systems usage

How PMO will apply this service

Supplier	Input	Process	Output	Customer
PMO	Tools and content IT Security Policy Role Profiles	Map role profile tools based on data requirements	Access requirements per role	Project, Programme and Portfolio Managers IT

How the PMO will measure the value of this service

- Number of additional requests for tool access through the life of the project or programme
- Usage (particularly non-usage)

Criteria when the PMO will use this service

- Where there are multiple P3M tools that are used across multiple projects and programmes

- Where there are licensing implications
- Where confidentiality and data integrity are required

Helpful hints for the PMO when delivering the service

- Keep up to date as new P3M systems are introduced
- Keep up to date as role definitions evolve in the delivery framework
- Validate requirements against any tailoring of roles within a project or programme
- Consider making some tools optional
- Consider differentiating between employed and 3rd party access requirements
- Explicitly highlight budgetary impacts of licences eg MSP, Visio, Power-BI etc

PMO Capabilities to fulfil this service

Competencies	Techniques and Generic Tools
Information Management	Mapping
P3M Tools	Analysis
P3M Delivery Framework	

Related services

Manages project management tools (systems admin)